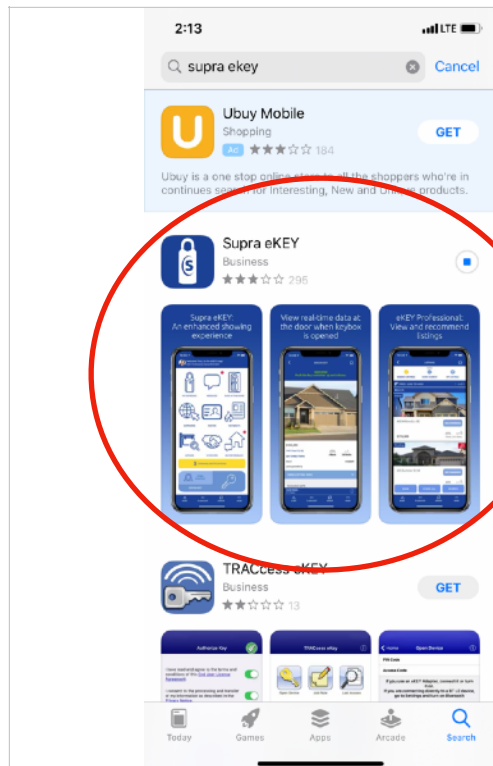
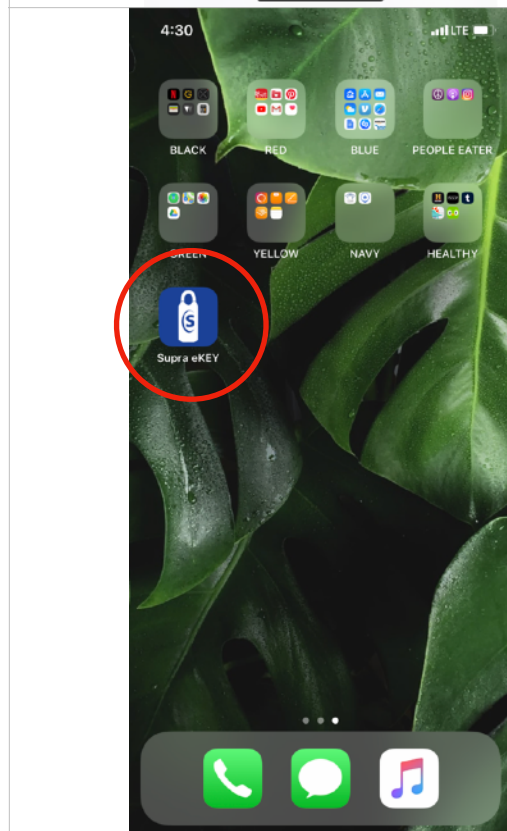


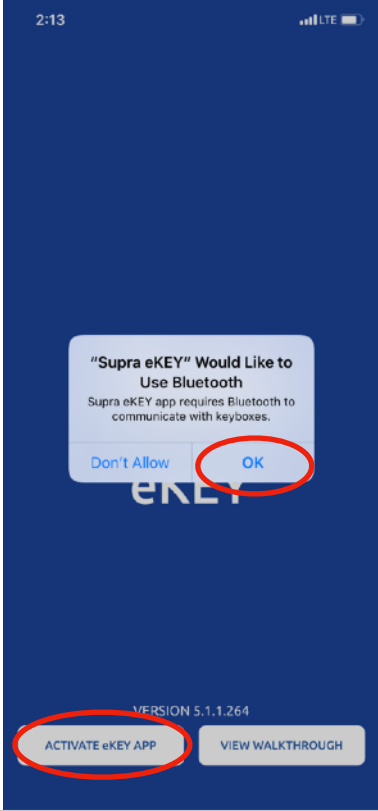
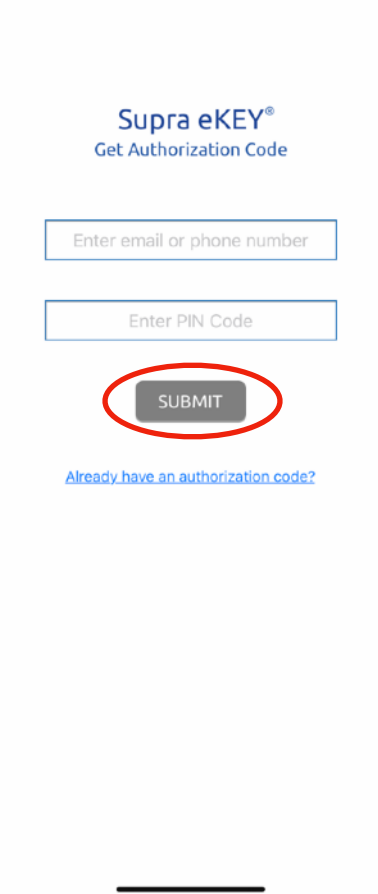
# How to download Supra E-Key



1. Go to the applications where you can download other apps and type in “Supra E-Key.”



2. Once downloaded, open the new application.

 <p>A screenshot of a mobile phone screen showing a Bluetooth permission dialog for the Supra eKEY app. The dialog box is white with a blue header and footer. The text inside says: "Supra eKEY" Would Like to Use Bluetooth. Supra eKEY app requires Bluetooth to communicate with keyboxes. There are two buttons: "Don't Allow" and "OK". The "OK" button is circled in red. Below the dialog, the app version "VERSION 5.1.1.264" is displayed. At the bottom, there are two buttons: "ACTIVATE eKEY APP" and "VIEW WALKTHROUGH". The "ACTIVATE eKEY APP" button is circled in red. The background of the phone screen is dark blue with the "eKEY" logo.</p>	<p>3. Click "Ok."</p> <p>4. Select "Activate E-Key App."</p>
 <p>A screenshot of the Supra eKEY app's "Get Authorization Code" screen. The screen has a white background. At the top, the text "Supra eKEY®" is followed by "Get Authorization Code". Below this are two input fields: "Enter email or phone number" and "Enter PIN Code". Below the input fields is a "SUBMIT" button, which is circled in red. At the bottom, there is a link that says "Already have an authorization code?".</p>	<p>5. Type in your email and key <u>pin code</u>.</p> <p>6. Click "Submit."</p>

☆ UnmonitoredEmail

Supra eKEY App Authorization Code

To: Ashley Seelye

Here is the authorization code you requested for your Supra eKEY App.

If you did not request this authorization code, please contact your Supra administrator.

Authorization Code

[click here](#) or NNQMC - 7047E

Thank you - Supra Support team

7. You will receive an email with your activation code.

Supra eKEY®  
Get Authorization Code

Enter email or phone number

Enter PIN Code

SUBMIT

[Already have an authorization code?](#)

Click "Already have authorization code."

2:13 LTE

< AUTHORIZE KEY

Supra eKEY®  
Authorization Code  
Enter an authorization code.

Log into SupraWEB to access your authorization code.

☐ I have read the [EULA](#) and agree to its terms.

☐ I have read the [Privacy Notice](#) and agree to its terms.

Close

Q W E R T Y U I O P

A S D F G H J K L

↑ Z X C V B N M ↵

123 space return

🎤

8. Type in the code given to you.

2:14 LTE

< AUTHORIZE KEY

⚙️ Authorizing...

Supra eKEY®  
Authorization Code

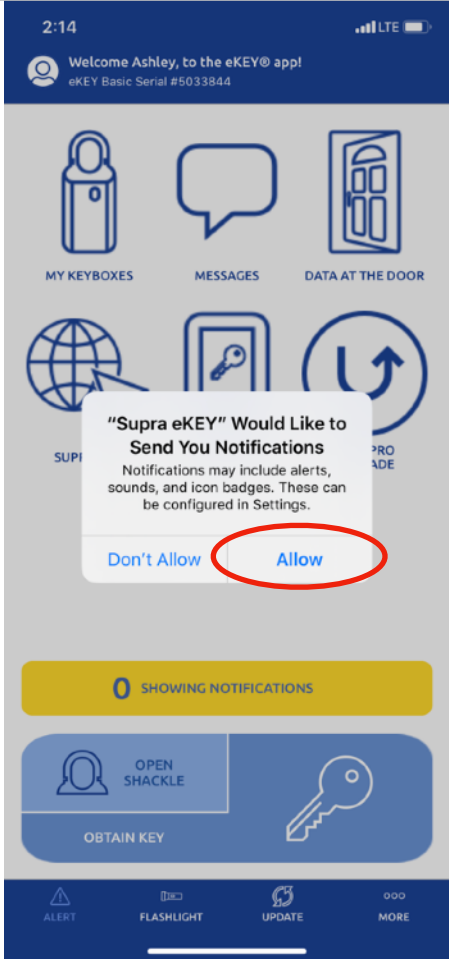
FN56W 4EOBQ

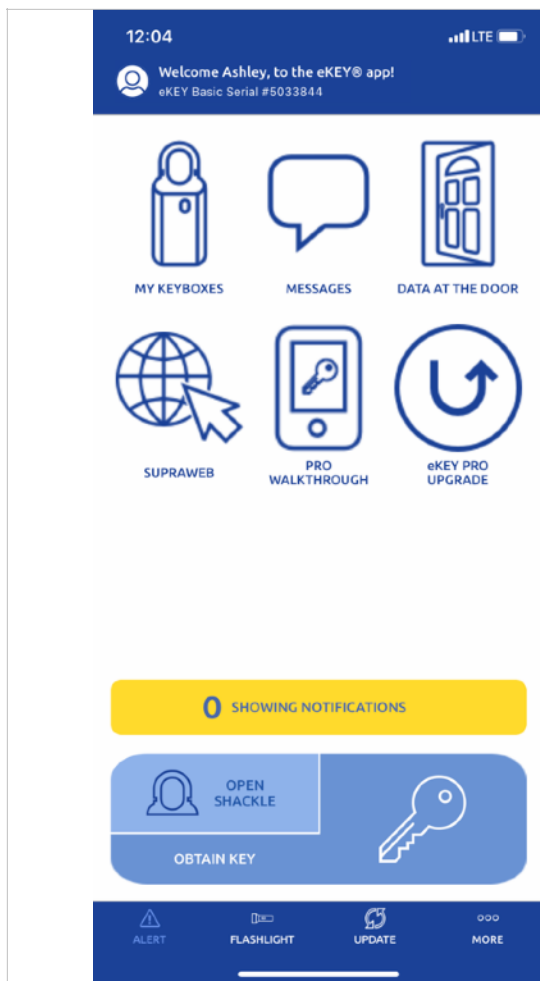
Log into SupraWEB to access your authorization code.

☒ I have read the [EULA](#) and agree to its terms.

☒ I have read the [Privacy Notice](#) and agree to its terms.

9. Check the terms and conditions and the privacy notice to submit.

 <p>The screenshot shows the Supra eKEY app interface. At the top, a dark blue header bar contains the time '2:14', signal strength, and battery level. Below the header, a white bar displays a welcome message: 'Welcome Ashley, to the eKEY® app!' and 'eKEY Basic Serial #5033844'. The main area features a grid of icons: a padlock for 'MY KEYBOXES', a speech bubble for 'MESSAGES', a door for 'DATA AT THE DOOR', a globe for 'SUPRA', a key for 'OBTAIN KEY', and a circular arrow for 'PROGRADE'. A white notification dialog is centered over the 'SUPRA' icon, titled '"Supra eKEY" Would Like to Send You Notifications'. The dialog text reads: 'Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.' At the bottom of the dialog are two buttons: 'Don't Allow' and 'Allow'. The 'Allow' button is circled in red. Below the dialog is a yellow bar with '0 SHOWING NOTIFICATIONS'. At the bottom, there are two large buttons: 'OPEN SHACKLE' with a person icon and 'OBTAIN KEY' with a key icon. The bottom navigation bar has four icons: 'ALERT' (triangle), 'FLASHLIGHT' (flashlight), 'UPDATE' (circular arrow), and 'MORE' (three dots).</p>	<p>10. Click “Allow” to give yourself showing notifications.</p>
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Remember to update your application before showing a home! The app updates on wifi when allowed, and without this it may not connect to the lockbox you want to open.

This is the only way for your phone to know which homes have been added to the database. Without updating your application and clicking the bottom of the keybox, your lockbox and phone cannot communicate.

